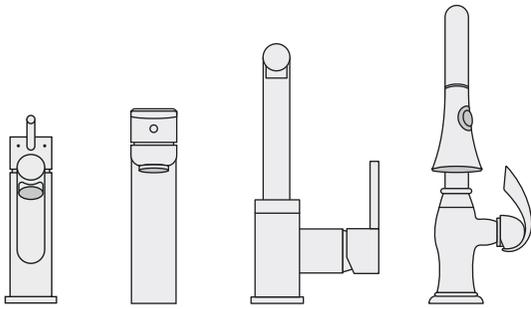




# KITCHEN & VANITY FAUCETS



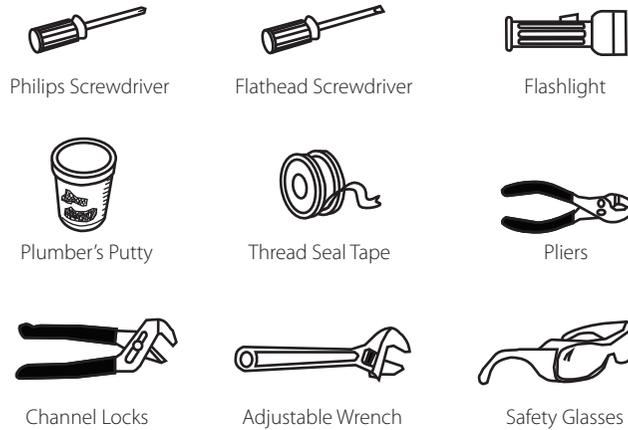
## INTRODUCTION

Thank you for purchasing an authentic Pearl® faucet. The faucet you have purchased is crafted out of the highest quality nickel, brass and stainless steel. Each and every faucet was tested and carefully inspected by hand before delivering to our retailers.

Please read the instructions carefully to prevent any malfunction and damages to your plumbing and property.

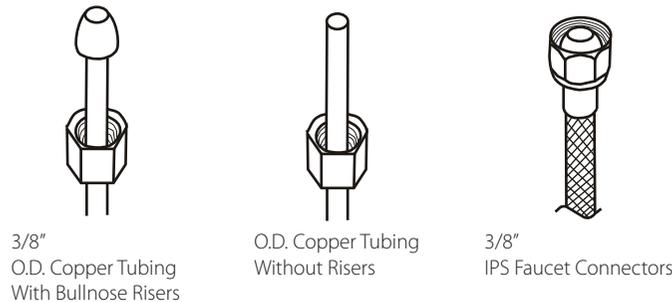
## TOOLS

The tools below are required to complete the installation. Some may not be needed depending on the model of the faucet that you are installing. For additional information, check with your local hardware store on the requirements for your installation.

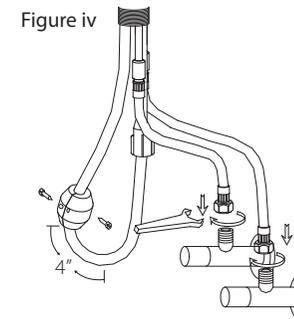
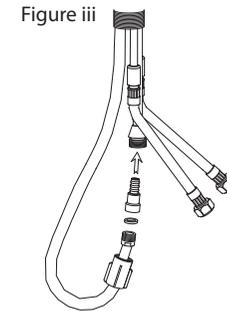
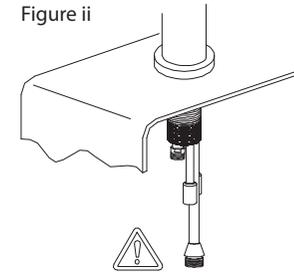
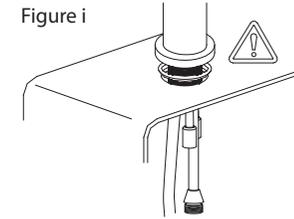


## CONNECTORS

Below are three different types of water supply line connectors that you may have in your house. If you encounter a different type of connection that is not listed below, please consult your local hardware store for more information.



## SINGLE HOLE MOUNTING



1. **Turn off** all water supply lines and drainage lines.
2. Clean the installation area thoroughly and remove any excess debris.
3. Place gasket around the base of the faucet before inserting it into the mounting hole. (Figure i)
4. Assemble all the hardware, nuts, and attachments in the **correct order**. (See Figure ii)
5. If your faucet has a pull-out, connect the pull-out hose to the brass connector. Depending on your faucet model, it could have a threaded connector, or a snap-on connector. (See Figure iii)

**If your faucet does not have a pull-out, or is a vanity faucet, please skip to step 7.**

6. Once the pullout hose is attached to the brass connector, let the hose hang naturally. Install the pull-out weight **4" away from the lowest point** of the loop, in the opposite direction of the connector. (See Figure iv)
7. Before connecting the faucet to the water lines, make sure to **flush the lines completely** by running the water supply lines into a bucket or container. Use the adjustable wrench to attach the hot and cold water supply lines accordingly. (See Figure iv)
8. Please continue to the testing section on the back side of this manual.

### HELPFUL HINT:

Always use the supplied rubber washers on water supply connectors to prevent leaking. Also, always use an adequate amount of plumber's putty or thread sealing tape to prevent connectors from leaking.



## TRIPLE HOLE MOUNTING

Figure A



Figure B



Figure C

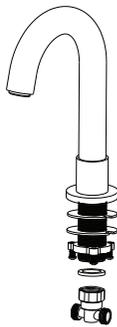


Figure D



Figure E

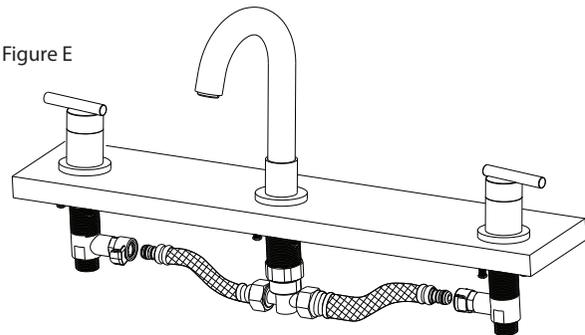
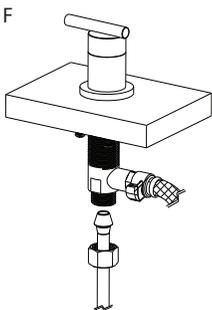
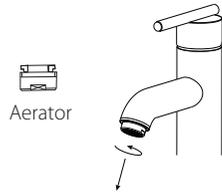
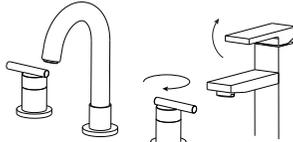
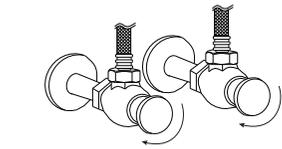


Figure F



1. Turn off all water supply lines and drainage lines.
2. Clean the installation area thoroughly and remove any excess debris.
3. To install the controls, disassemble the control assembly as seen in **Figure A** and reassemble according to **Figure B**.
4. To install the spout, disassemble the faucet assembly as seen in **Figure C** and reassemble according to **Figure D**.
5. Once the faucet and controls are all connected, connect the hoses between them. (See **Figure E**)
6. Lastly, connect the water supply connection to the control assembly. (See **Figure F**)

## TESTING



1. Turn on water supplies and check all connections for leaks. If there are leaks, turn off water supplies and check to see if proper washers were used along with proper thread sealing tape.
2. Turn handles up and down or left and right (where applicable) and test both cold and hot water connections.
3. For models with dual spray selection, make sure to test both types of spraying thoroughly.
4. Remove aerator and let both cold and hot water run for one minute. This will remove any debris in the system that might otherwise clog the aerator.

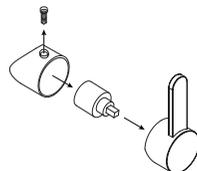
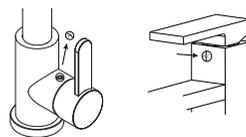
## MAINTENANCE

Simply rinse the surface of the faucet with clear warm water regularly. For tougher grime rinse with a mild liquid detergent if necessary. Dry the faucet with clean soft cotton cloth.



Do NOT use any acidic cleaning solutions, abrasive cleaners, or harsh cleaners, as it may damage the natural polish or satin finish of your faucet.

All Pearl Sinks™ faucets are fitted with ceramic cartridges that can withstand more than 500,000 actuations. In the event that the cartridge malfunctions, follow these steps to replace it.



1. Find and remove the concealer cap to expose a hex screw. The concealer cap may sometimes look like a H/C cap. Then remove the hex screw to detach the handle.
2. Use a pair of pliers to remove the cartridge by gently pulling upwards. Sometimes there is a metal ring that needs to be removed before the cartridge can be removed.

## WARRANTY

PEARL® Faucet Limited Lifetime Warranty covers replacement parts which include: a) leaking or malfunction of the faucet head, b) faucet handle if proven to be a manufacturing defect, c) faucet cartridge, d) other faucet components if proven to be a manufacturing defect. Further faucet problems that extend beyond the above mentioned may be covered by the PEARL® Faucet Limited Lifetime Warranty at the discretion of PEARL®. Only replacement parts covered in the Pearl® Faucet Limited Lifetime Warranty are free of charge. PEARL® is not responsible for any shipping and handling costs.

PEARL® Faucet Limited Lifetime Warranty does not cover finish reduction, scratches, staining, acid/alkaline etching, damage from chemicals such as alcohol and solvents, damage from cleaning practices, damage from abrasive cleaners, damage from atmospheric conditions, hose fatigue due to natural wear and tear, fatigue to the faucet due to excessive force, or reduced flow due to blockages from external debris. The liability of PEARL® only covers the PEARL® faucet and shall not exceed the purchase price of the faucet. PEARL® will not be responsible for any incidental or consequential costs associated with removal or installation of the faucet or its accessories. This includes any damage and or costs from repair, replacement, or labour. Any subsequent damage or incidents associated with the faucet will not be the responsibility of PEARL®. This includes flooring damage, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm. The responsibility of PEARL® only extends to the physical component of the faucet, any damages and harm resulting outside of the physical faucet are the responsibilities of the homeowner and installer. The PEARL® Faucet Limited Lifetime Warranty extends only to the expected lifetime service of the faucet. The expected lifetime service of the faucet is 10 years. Pearl® Faucet Limited Lifetime Warranty extends up to 10 years of the original purchase date or date of occupancy in the original homeowners home. Installations that do not follow the PEARL® instructions manual are not the responsibility of PEARL®. PEARL® strongly recommends all installations to be installed by licensed professionals. All installations are required a waterline pressure test to ensure no debris slips into the hose. PEARL® is not responsible for any clogged hoses or reduced water flow as a result of dirty waterlines. PEARL® faucets are only warrantable for home use only, any commercial usage voids warranty.

To be eligible, the homeowner must be the original purchaser of the faucet. If the home where the faucet resides has changed owners, the warranty will be voided. Warranty is voided if the PEARL® product was relocated from its initial place of installation, which includes installation to a different sink within the building, relocation of faucet to a new home, installation of faucet after the rebuilding of the original home, installation on commercial property, subjected to commercial use. Warranty will be voided if the faucet has been subjected to faulty maintenance, faulty installation, or misuse of the product.

To qualify for PEARL® Faucet Limited Lifetime Warranty, the homeowner must provide proof of authenticity of the faucet and proof of purchase. Documents acceptable for proof of purchase includes: original receipt from dealer, packing slip from the dealer, or invoice from the dealer. To prove the product in question is a PEARL® faucet, homeowner must provide pictures of the whole faucet and a picture of the PEARL® logo. The picture of the whole faucet must be clear and identifiable as a PEARL® faucet. A picture of a disassembled faucet does not meet the requirements of a clear identifiable picture. The picture of the PEARL® logo must clearly show the logo, pictures distorted or modified by software voids warranty.

Exclusive Remedy: In the event of any defect in the Product that breaches the foregoing warranties, PEARL®, at its option, will repair or replace the defective part of the Product. PEARL® is to be notified with a description of the problem to claim the defective product. In order to notify PEARL® and receive assistance or service under this warranty, the original purchaser may: (1) call 1-604-242-1601 for a consumer service representative who can assist you, or (2) write the consumer service department c/o PEARL® Inc., 120-1231 Burdette Street, Richmond BC, V6V 2Z2, and include a description of the problem, model number, location of purchase, your name, address, phone number and approximate date of purchase, or (3) email PEARL® customer service department by going to [www.lifewithpearl.com](http://www.lifewithpearl.com), or (4) notifying the location or distributor from which the Product was purchased. You may be required to return the Product to PEARL® for inspection and proof of purchase may be required.

Limitations and Exclusions: PEARL® WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse or abuse is not covered by this warranty. Failure to comply with cleaning instructions may void this PEARL® warranty. PEARL® reserves the right to discontinue or modify any product at any time. All sinks and faucets should be installed by qualified plumbing professionals. PEARL® is not responsible for any issues that arise due to inadequate plumbing. To claim PEARL® Faucet Limited Lifetime Warranty, the homeowner should email [info@pearlsinks.com](mailto:info@pearlsinks.com) with the above required documents or call 1-604-242-1601 for a Customer Service Representative between 9AM-5PM PDT Monday-Friday. \*Labour, shipping and handling not included