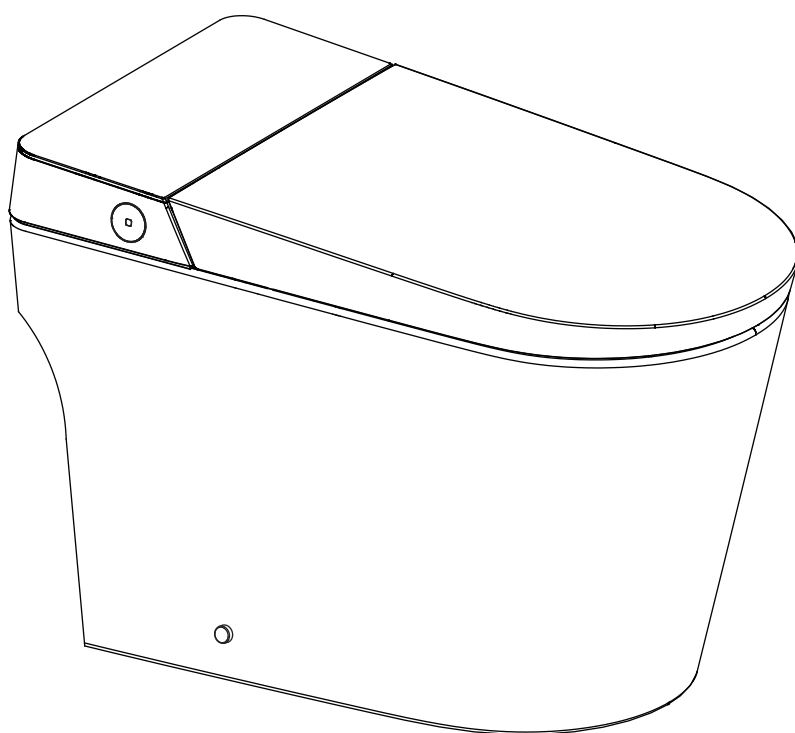




PEARL® Eternal ELLISON II Bidet Smart Toilet (GBWB802) Installation Manual

Thank you for choosing our products. Please read all the instructions carefully before installation. Keep this copy of the instructions for future reference and maintenance.

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IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

1. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
2. Before use, supervision and instruction to ensure safe usage and understanding of the hazards involved must be given to: Children (minimum 8 years old); persons with reduced physical, sensory or mental capabilities; or, persons with lack of experience and knowledge.
3. Do not allow children to play with the appliance.
4. Do not allow children to clean or conduct user maintenance without supervision.

READ ALL INSTRUCTIONS BEFORE USING



DANGER – To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.
5. Do not wash the main unit or electrical plug with water or detergent.
6. Do not handle the electrical plug with wet hands.
7. Never block the outlet of the air dryer.
8. Never disassemble, repair or modify this product.
9. During installation, disassembly, repair and maintenance of the product, the power plug must be switched off and water supply be shut off.



DANGER – Réduire le risque d'électrocution:

1. Ne pas utiliser pendant le bain.
2. Ne pas placer ou stocker le produit dans un endroit où il pourrait tomber ou être tiré dans une baignoire ou un évier.
3. Ne pas placer ou laisser tomber le produit dans l'eau ou tout autre liquide.
4. Ne tendez pas la main pour obtenir le produit tombé dans l'eau. Débranchez immédiatement la prise.
5. Ne lavez pas l'unité principale ou les prises électriques avec de l'eau ou des détergents.
6. Ne pas manipuler la prise électrique avec les mains mouillées.
7. Ne jamais obstruer la sortie du sècheur d'air.
8. Ne jamais démonter, réparer ou modifier ce produit.
9. À l'occasion de l'installation, du démontage, de la réparation et de l'entretien du produit, la prise de courant doit être coupée et l'alimentation en eau doit être interrompue.



WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.

1. Close supervision by a competent adult is required when this product is used by, on, or near children or individuals with disabilities.
2. Use this product only for its intended use as described in this manual. Do not use any additional attachments that are not recommended by the manufacturer.

3. Immediately stop using this product if: it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or if it has been dropped into water. Contact product support for assistance.
4. Keep the product cord away from any hot or heated surfaces.
5. Do not use this product while sleepy or drowsy.
6. Do not drop or insert any objects into this product's openings or hoses.
7. Never use this product outdoors, or where oxygen is being administered, or where any aerosol (spray) products are used.
8. Read the Grounding Instructions, and ensure the product is only connected to a properly grounded outlet.
9. To prevent fires, never throw cigarettes or any burning materials in the toilet.
10. This product is an electric appliance, so it must be placed far away from water and other liquid.
11. Do not lay the product on its side or upside down.
12. Ensure your product is the only product plugged into the electrical socket.
13. Never use an extension cord or an unstable/loose power outlet with this product.
14. Do not re-use any existing water supply hoses as doing so may cause leaks, fires, or electrical shocks. Use the specified components and the new water hose that is included.



AVERTISSEMENT – *Pour réduire les risques de brûlure, d'électrocution, d'incendie ou de blessure.*

1. *Ce produit doit être surveillé de près lorsqu'il est utilisé par, sur ou à proximité d'enfants ou de personnes handicapées.*
2. *N'utilisez ce produit que pour l'usage auquel il est destiné, tel qu'il est décrit dans ce manuel. N'utilisez pas d'accessoires non recommandés par le fabricant.*
3. *N'utilisez jamais ce produit si le cordon ou la fiche est endommagé, ne fonctionne pas correctement, tombe ou est endommagé, ou tombe dans l'eau. Retourner le produit au centre de service pour inspection et réparation.*
4. *Gardez le cordon loin des surfaces chaudes.*
5. *Ne jamais utiliser pendant le sommeil ou la somnolence.*
6. *Ne laissez jamais tomber ou n'insérez jamais d'objet dans une ouverture ou un tuyau.*
7. *Ne pas utiliser à l'extérieur ou dans des endroits où des aérosols (sprays) ou de l'oxygène sont utilisés.*
8. *Connectez ce produit uniquement aux prises correctement mises à la terre. Voir les instructions de mise à la terre.*
9. *Ne jetez pas de cigarettes et autres substances brûlées dans les toilettes, sinon cela pourrait provoquer un incendie.*
10. *Ce produit est un appareil électrique et doit donc être placé loin de l'eau et d'autres liquides.*
11. *Dans le circuit, ne pas allonger le produit sur le côté ou à l'envers.*
12. *L'utilisation d'autres appareils électriques dans la même prise est interdite.*
13. *Il est interdit d'utiliser des rallonges d'alimentation ou des prises lâches instables.*
14. *Ne réutilisez pas les tuyaux d'alimentation existants, car ils pourraient provoquer une fuite, un incendie ou une électrocution. L'installation doit inclure les composants spécifiés et un nouveau tuyau d'alimentation en eau.*

IMPORTANT SAFETY INSTRUCTIONS



CAUTION – Failure to follow instructions may lead to body injury or property damage.

1. Do not install or use the product in wet or damp places such as a steam or shower room.
2. Use a water-proof electrical outlet which is installed in a dry location that will not get wet.
3. This product's load current is at least 15A, and it must only be used with a 110-120V, 50-60Hz electrical current. Power plug must be equipped with ground fault circuit interrupter or ground fault electrical leakage protector or similar high sensitive, rapid type leakage switch (Rated sensitive current under 6mA).
4. When there is thunder or lightning, it is strongly recommended to unplug the product from the electrical outlet.
5. Never stand on the ceramic toilet bowl.
6. Floor bolts must be used to securely install the ceramic toilet.
7. Never stand on this product, including the toilet seat and lid.
8. To prevent damage, do not lean on the toilet seat lid while using this product.
9. This toilet is equipped with a soft-closing seat lid. Do not push or force the toilet seat/lid to close, or damage may occur.
10. Never use caustic chemicals or scrubbing brushes to clean this product.
11. Do not expose this product to direct sunlight.
12. Only connect this product to tap water or potable water, or skin damage may occur.
13. Do not connect to a heated water supply. Your inlet water temperature must be between 3-35° C / 37.4-95° F.
14. When the room temperature reaches freezing temperatures (under 0° C), make sure the water tank of the product is drained to avoid freeze damage.
15. Ensure that your product is in a room above freezing temperature. Raise the temperature of the room as needed to prevent freeze damage.
16. When moving the product from a cold/wet place into a warmer place, wait at least 2 hours for the condensation on the product to fully evaporate. This will help prevent electrical short-circuits.
17. If the product will be unused for over 3 days, drain the water from the toilet, and unplug the product from the electrical outlet.
18. If the product malfunctions, immediately stop use and unplug the product from the electrical outlet. Contact product support for assistance.



ATTENTION – *Indique que le non-respect de l'instruction peut entraîner des blessures corporelles ou des dommages matériels.*

1. *N'installez pas ou n'utilisez pas le produit dans un endroit humide, tel qu'une chambre à vapeur, etc.*
2. *Il est recommandé d'utiliser une prise de courant étanche, qui doit être installée dans un endroit où elle ne risque pas d'être mouillée.*
3. *Ce produit doit être utilisé avec un courant électrique de 110V-120V, 50-60Hz uniquement, le courant de charge étant d'au moins 15A. La fiche d'alimentation doit être munie d'un disjoncteur de défaut de mise à la terre ou d'un protecteur de fuite de défaut de mise à la terre ou d'un interrupteur de fuite de type rapide de haute sensibilité similaire (courant sensible nominal inférieur à 6 ma).*
4. *En cas de tonnerre, il est fortement recommandé de débrancher la prise électrique.*
5. *Ne vous tenez pas debout sur les toilettes en céramique.*
6. *Les toilettes en céramique doivent être équipées de boulons de fixation au sol.*
7. *Ne pas se tenir debout sur l'unité de produit, le siège et le couvercle.*
8. *Ne vous appuyez pas sur le couvercle du siège lorsque vous utilisez le produit, afin d'éviter de l'endommager.*
9. *Le produit est équipé d'un couvercle de siège à fermeture douce. Ne fermez pas le siège de toilette, il pourrait causer des dommages.*

10. N'utilisez pas de produits chimiques agressifs ou de brosses pour nettoyer ce produit.
11. L'exposition directe au soleil est interdite.
12. Utilisez uniquement de l'eau du robinet ou de l'eau potable, sinon vous risquez de causer des éraflures.
13. Ne raccordez pas l'alimentation en eau à la sortie de l'appareil de chauffage. S'assurer que la température de l'eau d'entrée est comprise entre 3~35°C/37.4~95°F.
14. Lorsque la température ambiante est inférieure à zéro degré, veuillez vidanger le réservoir d'eau afin d'éviter le gel.
15. Augmentez la température de la pièce pour éviter que les toilettes ne soient endommagées par le givrage.
16. Lorsque le produit passe d'un environnement froid ou humide à une température ambiante normale, attendre 2 heures jusqu'à ce que l'eau de condensation soit entièrement volatilisée. Ce faisant, vous évitez les courts - circuits électriques du produit.
17. Lorsque le produit n'est pas utilisé pendant plus de trois (3) jours, videz l'eau des toilettes et débranchez la prise électrique de la prise murale.
18. Cessez d'utiliser le produit et éteignez l'alimentation lorsque le produit tombe en panne. Appel à un service professionnel.

GROUNDING INSTRUCTIONS

This product must be properly grounded. In the event of an electrical short circuit, proper grounding reduces the risk of an electric shock. This product is equipped with a grounding plug and a cord with a grounding wire. The provided plug must be plugged into an electrical outlet that is properly installed and grounded.



DANGER – Improper use of the grounding plug can result in a risk of electric shock.

The wire that is wrapped in green (may come with or without yellow stripes) is the grounding wire. If repair or replacement of the cord or plug is required, never connect the grounding wire to either of the flat blade terminals.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. Do not use an adapter with this plug. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, this can only be carried out by a qualified professional.



DANGER - une mauvaise utilisation de la prise de terre peut entraîner un risque d'électrocution.

Si vous avez besoin de réparer ou de remplacer un fil ou une fiche, ne connectez pas le câble de mise à la terre à une borne de type lame plate. Les fils avec une couche isolante dont la surface extérieure est verte et avec ou sans bandes jaunes sont des fils de terre.

Ce produit est équipé en usine d'un cordon électrique et d'une fiche spécifiques permettant de le connecter à un circuit électrique approprié. Assurez-vous que le produit est branché sur une prise ayant la même configuration que la fiche. Aucun adaptateur ne doit être utilisé pour ce produit. Ne modifiez pas la fiche fournie — si elle n'est pas adaptée à la prise, faites installer la prise adéquate par un électricien qualifié. Si le produit doit être reconnecté pour être utilisé sur un autre type de circuit, il doit être reconnecté par un personnel de service qualifié.

SAVE THESE INSTRUCTIONS

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons.

IC Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

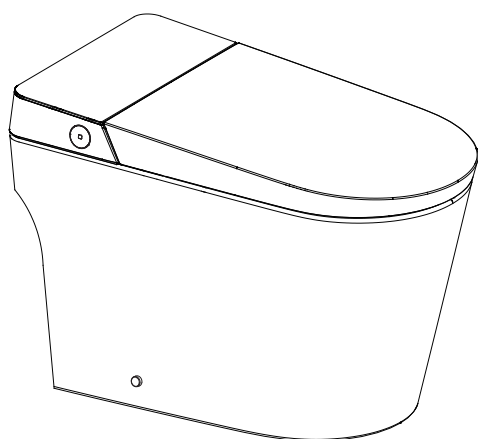
Technical specification

Main Unit	Rated voltage	110V-120V, 50-60Hz
	Rated power	865W
	Water proof	IPX4
	Power cord length	About 2.2m
Toilet	Flush volume	1.6/1.1Gpf, 6.0L(full flush)/4.1L(half flush)
	Flushing mode	Siphonic jet
	Rough-in	305mm
	Outlet outside diameter	≤100mm
	Drainage method	S-trap
	Water pressure range	0.09MPa (dynamic pressure, flow rate of 3.96+Gal/min or 15.0+L/min) - 0.8MPa (static pressure)
Cleaning device	Heating mode	Instant
	Heating power	120V/1400W
	Water temperature	6-level adjustment
	Water volume	3-level adjustment
	Cleaning mode	Rear washing / Oscillating washing, Front washing / Oscillating washing
	Nozzle position	5-level adjustment
	Water pressure protector	Pressure maintaining device, Automatic pressure relief device
	Anti-fouling device	Automatic nozzle cleaning, Anti-syphon device, Anti-backflow device, Filter device
	Safety device	Thermal fuse, Water temperature sensor, Ground protection, Thermostat, Leakage protection plug, Over temperature protection
Drying device	Warm air volume	Over 0.2m ³ /min
	Warm air temperature	6-level adjustment
	Heating power	250W
	Safety device	Thermal fuse, Temperature sensor, Thermostat

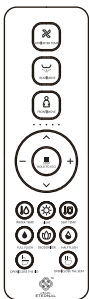
Deodorization	Deodorization method	Photocatalyst-free	
Sanitation	Sanitation device	Plasma sterilization	
Heated seat	Surface temperature	6-level adjustment	
	Heating power	50W	
	Burn protection	After 10 minutes of use, the seat temperature will automatically drop slowly to a low level	
	Safety device	Seat sensor, Temperature sensor, Thermal fuse, Leakage protection plug, Thermostat	
User convenience functions	Night light assembly	Intelligent, Always on, Always off	
	Automatic flushing	Automatic flushing after use	
	Foot sensor flushing function	Foot sensor flushing	
Difference description	Lid opening	Soft close	Lid auto-open
Antibacterial site	Seat	EPA Registration Number: 73148-8 EPA Est. 101287-CHN-1	
	Nozzle	EPA Registration Number: 73148-4 EPA Est. 101287-CHN-1	

Rated power: Under the condition of ambient temperature 23°C/73°F, water static pressure 0.18MPa±0.02MPa, water temperature 15°C/59°F, power toilet on, set water pressure, seat temperature, water temperature to the highest level in turn and perform one rear washing cycle.

List of materials



Main Unit



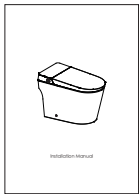
Remote Control Components



Sealing Flange



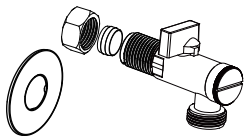
Installation Cardboard



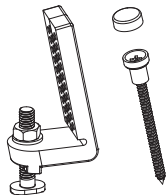
Installation Manual



Braided hose
(Installed)

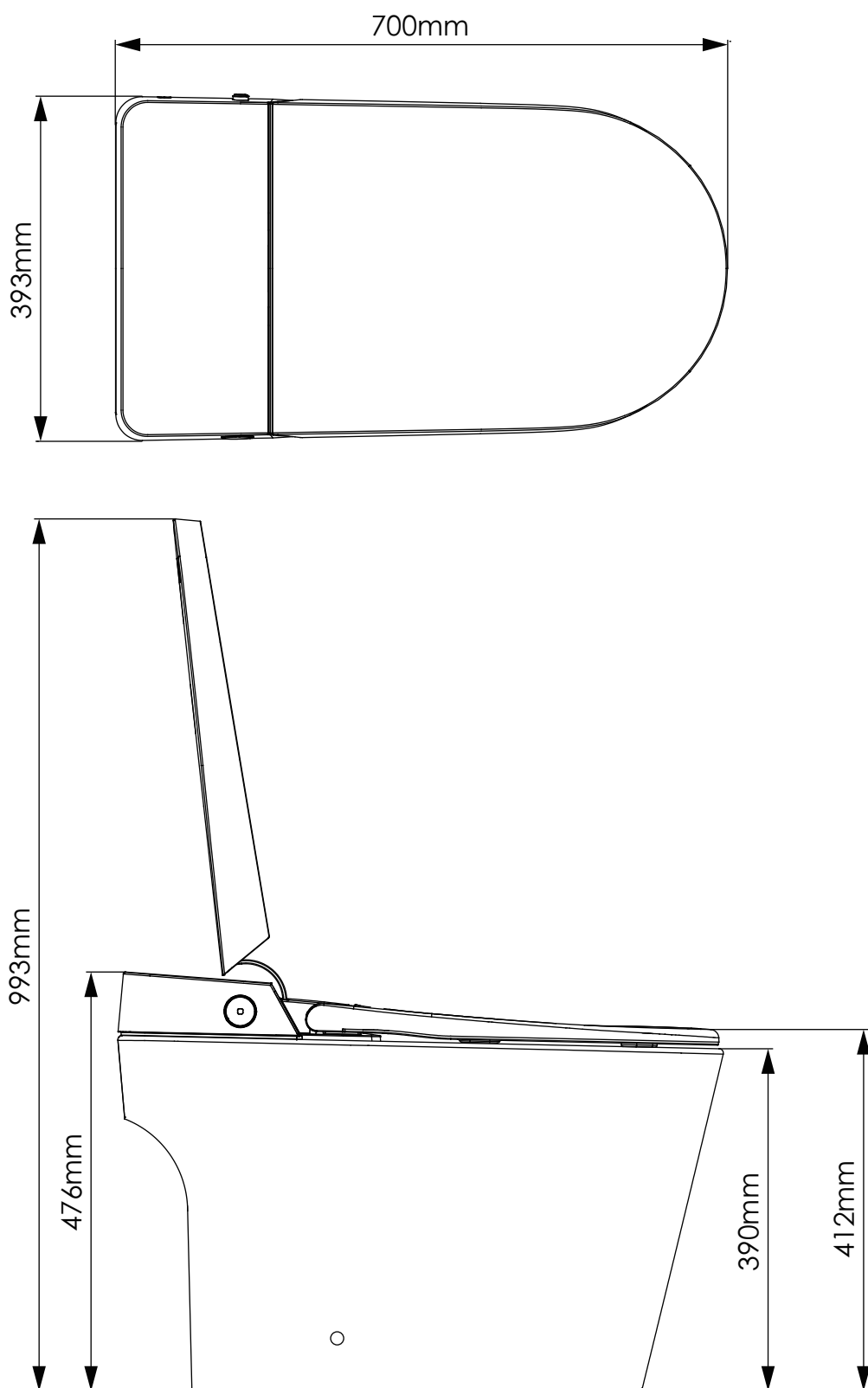


Angle Valve



Mounting Kit

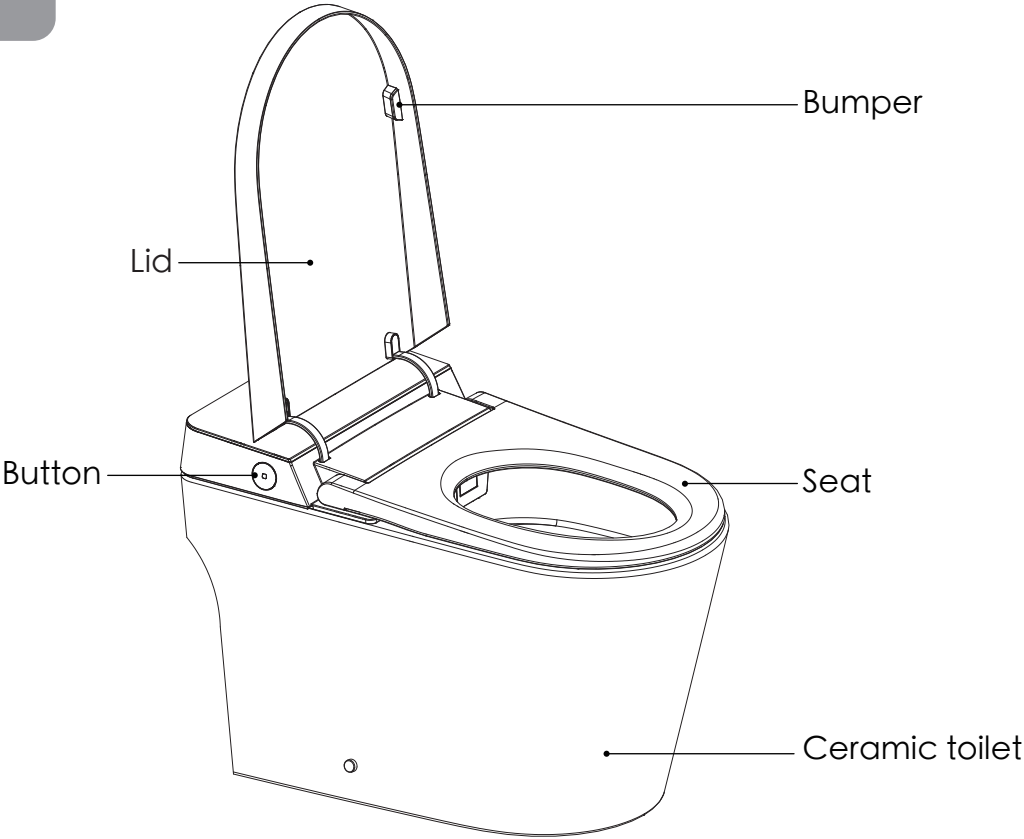
Technical drawing



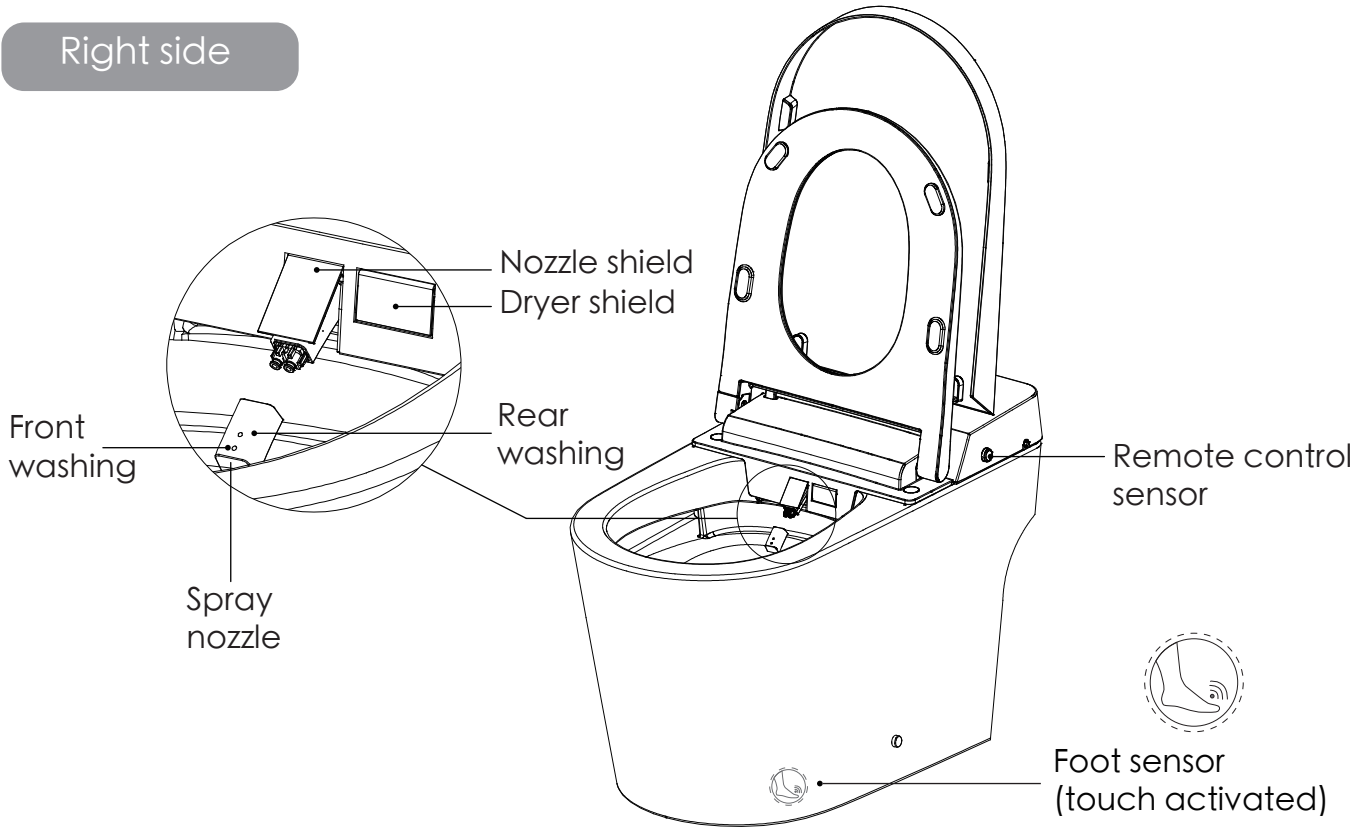
Note: The product drawing is for reference only. The appearance of the actual product may differ, and is subject to change.

Parts identification

Left side



Right side

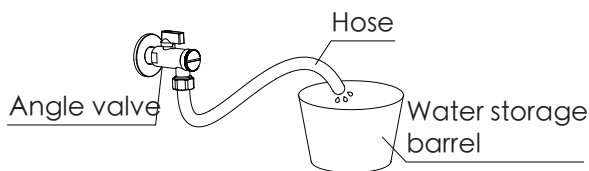


Toilet installation

⚠ Precaution before installing

- Minimum required dynamic working waterpressure: 0.09+MPa (3.96+Gal/min or 15+L/min). Failing to meet pressure requirements will affect flush functions.

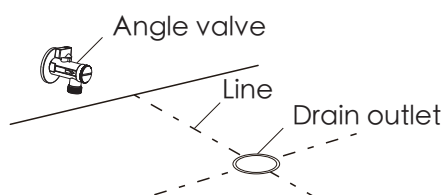
Note: Follow the test method below if you have no water pressure testing device.



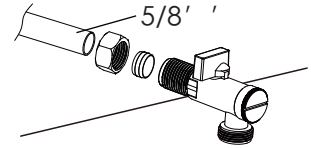
Open the angle valve to check the water volume. If the water volume after 10 seconds is greater than 0.66Gal (2.5L), then it is OK to proceed installation.

1. Installation of angle valve

Draw drain outlet centerline on the floor. Install angle valve at proper position on the wall according to the dimension of toilet.



• Installation Method:

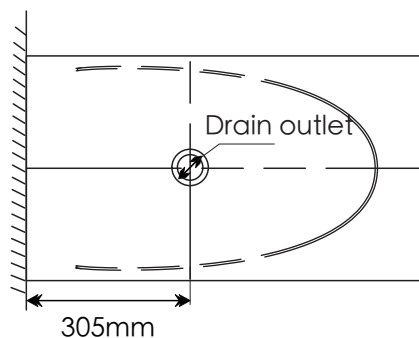


Note:

1. Please use the supplied angle valve when installing this toilet. Using another angle valve without a filter may cause blockages in the toilet and bidet waterways.
2. If replacing an existing angle valve, please contact a professional for installation.

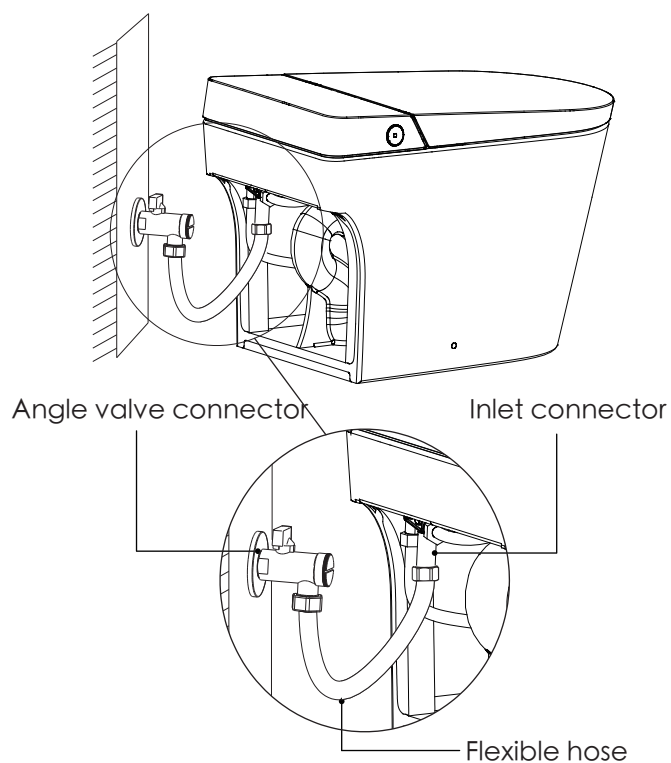
2. Cardboard installation

- Align cardboard with the centerline of drain outlet.
- Draw the contour line following the outline of the cardboard installation template.



3. Hose

- Use the included water supply hose to connect the angle valve to the water inlet on the toilet.

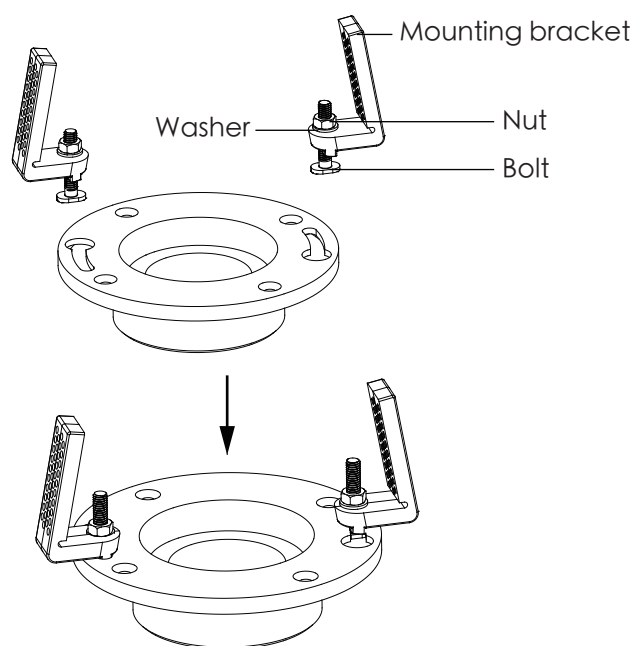


Note:

Please use the supplied water hose to ensure optimal performance.

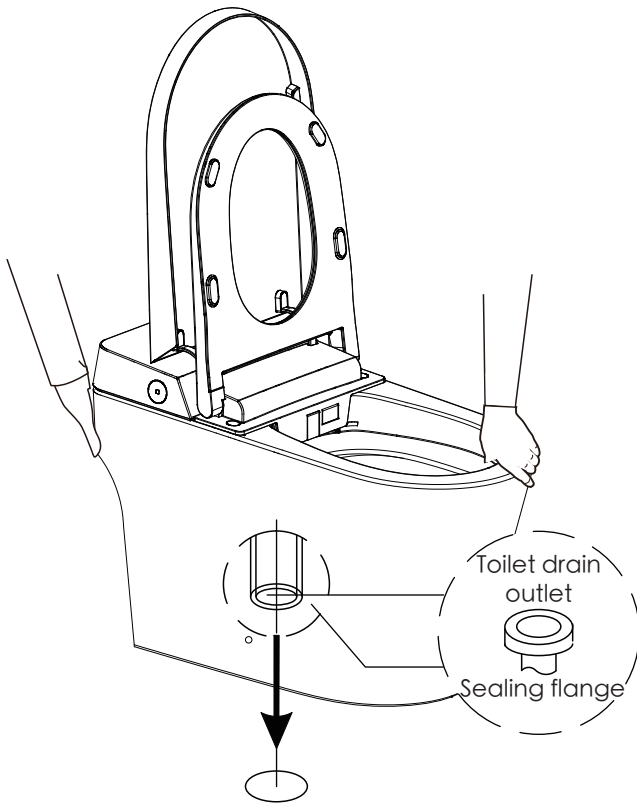
4. Mounting bracket installation

- Assemble the mounting brackets with bolts, then install them on the pre-installed flange plate in the ground. Once the brackets are in place, lock them tightly with nuts.



5. Ceramic toilet installtion

- Install a sealing flange into drain outlet.
- Install the ceramic toilet in the correct position, aligned with the drain outlet.

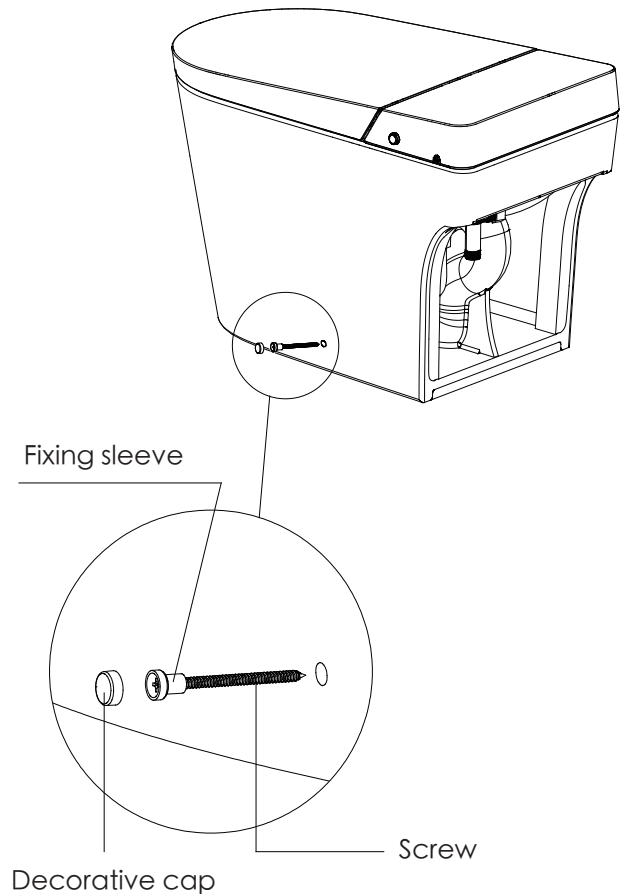


Note:

1. Two people are required to carry the toilet.
2. Please clean the drain outlet before installation.
3. Please ensure the ceramic toilet outlet is perfectly aligned and seated on the drain outlet.

6. Screw installation

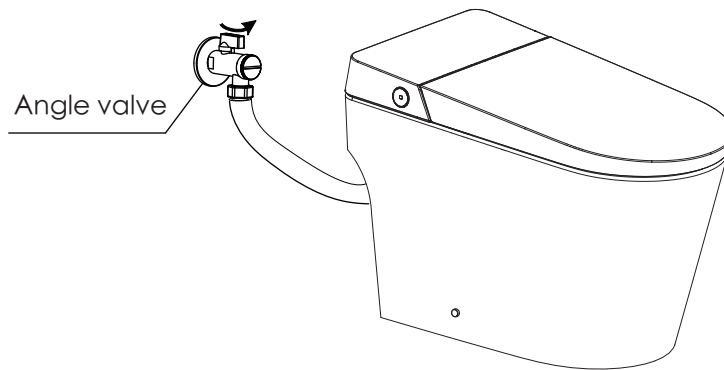
- Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet ceramic) to the mounting bracket on the ground. Lock the screws tight and secure.
- Install the decorative cap on the fixing sleeve.



Preparation

1. Turn on the angle valve

- Ensure the threaded connection is sealed well without any leaks. Turn the angle valve counterclockwise until it is fully opened. Note: The angle valve opens with a large torque for the first time.



2. Power Connection

Insert the leakage protection plug into a power socket, press the reset switch, plug

- indicator lights up, indicating that the power is on.

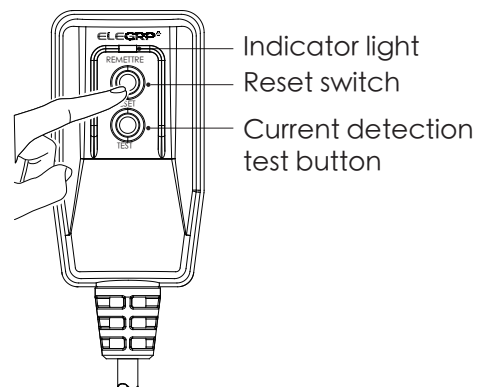
Note:

Press the test button prior to usage, the reset switch pops up indicating that the leakage protection function is normal.

Press the TEST button (then RESET button) every month to assure proper operation.

* Only for models with leakage protection plug.

* Please refer to the actual product.

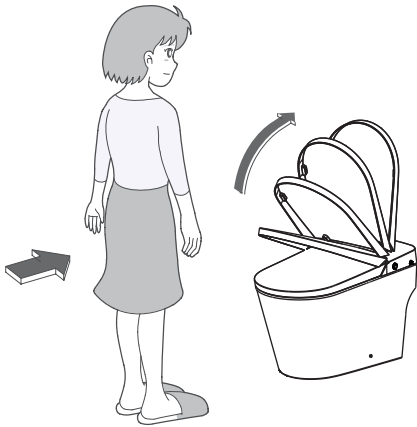


3. Self-inspection

1. Once the power is connected to the toilet, the knob lights up in white, and the toilet self-inspection will begin.
2. When the self-inspection of the toilet completes, the buzzer will beep again. The knob will also light up in white again.
3. The product is ready to use.

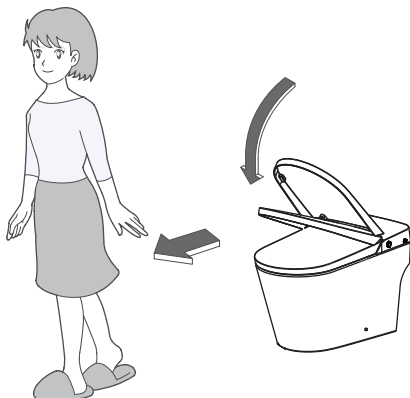
Lid auto open/close

The auto lid open/close function can be enabled for your smart toilet. Please use the remote controller to enable the auto lid open/close function if desired.



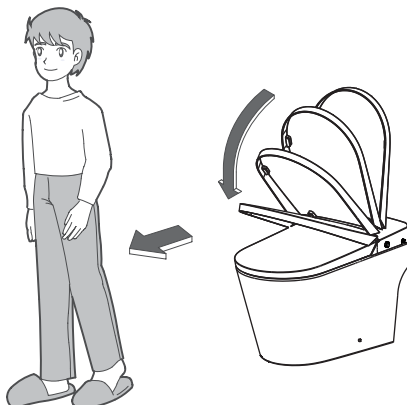
1. Approaching the toilet

When user enters the sensing range, the seat lid opens automatically.



2. Leaving the toilet

The seat lid closes automatically 180 seconds after user leaves.



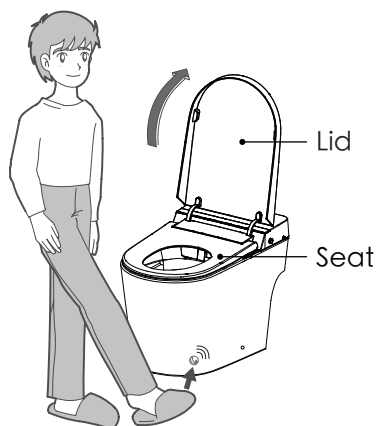
3. Standing up to urinate

1. Open the seat by remote control or hand.
2. The seat and lid close automatically 180 seconds after user leaves.

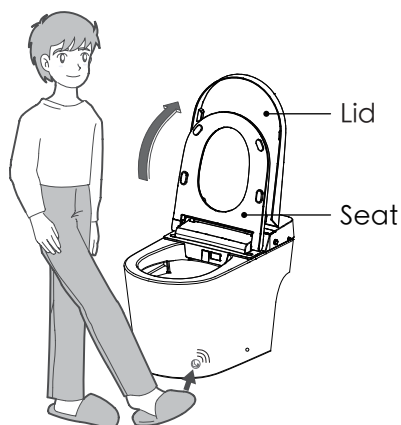
Foot sensor

If your product includes a foot sensor:

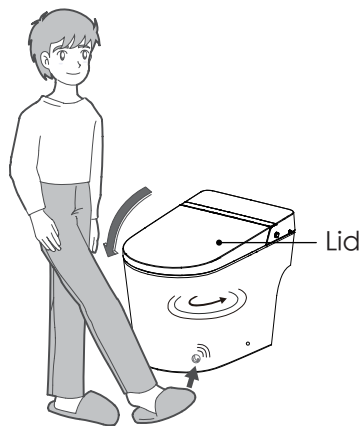
1. When the lid and seat are both closed, touch the foot sensor to open the lid.



2. When the lid is open and the seat is closed, touch the foot sensor to lift the seat.



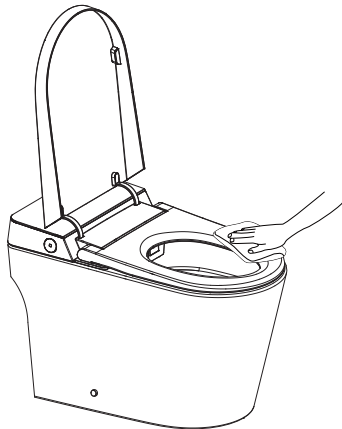
3. When the lid and seat are both open, touch the foot sensor to close the seat and lid, and activate a half flush.



Maintenance

Main unit care and maintenance

1. Shut off the power supply and unplug the unit before starting cleaning or maintenance.
2. Use a soft, damp cloth for cleaning. Do not use harsh chemicals.

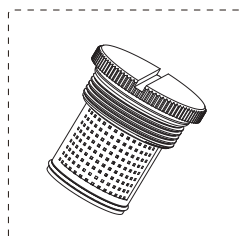
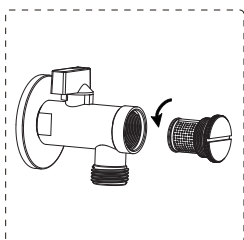


3. After cleaning, ensure all surfaces are dry before you reconnect the power plug.

Filter maintenance

If poor spray performance occurs under normal conditions:

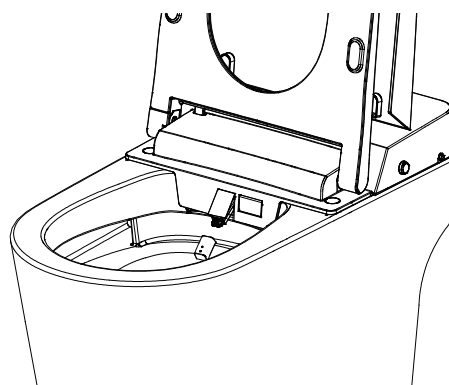
1. Disconnect the power plug and fully shut the angle valve.
2. Unscrew angle valve nut
3. Remove filter net



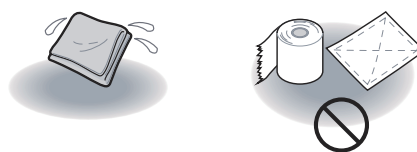
4. Clean out the filter net under running water using a toothbrush
5. Reinstall filter net and angle valve nut
6. Fully open the angle valve, then reconnect the power plug.

Spray nozzle maintenance and care

1. Nozzle self-cleaning
 - While the seat is unoccupied, short press the "REAR/MOVE" button on the main unit. the nozzle will extend to allow cleaning access.
2. Spray nozzle disassembly
 - While the nozzle is extended, it can be removed for separate cleaning.



3. Only use a soft cloth or soft brush for cleaning.
 - To prevent damage, do not push or pull the spray wand.



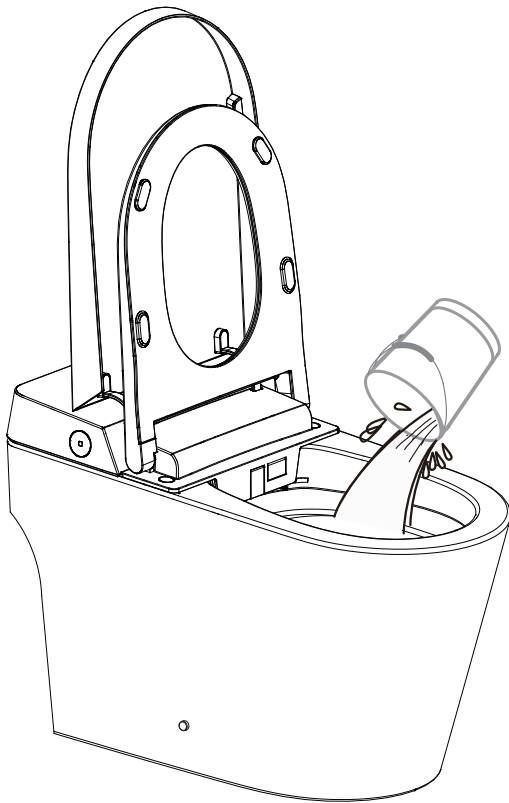
4. Nozzle retraction
 - If you have removed the nozzle, place it back on. Then, press the "Stop" button to return the spray wand to its normal position.

Emergency troubleshooting

Power and water failure

- Put about 2.1Gal (8L) water into a bucket and use that to manually flush the ceramic bowl.

Note: Avoid spilling water out of the ceramic bowl.

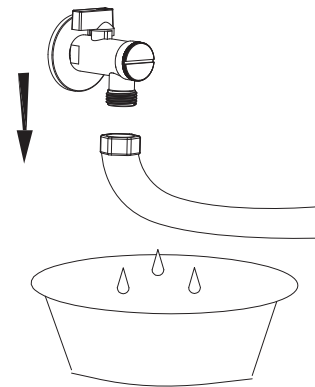


Product unused for a period of time

- If the product will be unused for a long time, especially in cold weather, drain the water to prevent freeze damage.

To discharge water

1. Activate the flush, then close the angle valve to stop the water supply.
2. Turn off the power and unplug the unit.
3. Disconnect the hose from the angle valve, drain the water from the toilet, then reconnect the hose.



4. It is recommended to put antifreeze into the water that remains in the bowl.

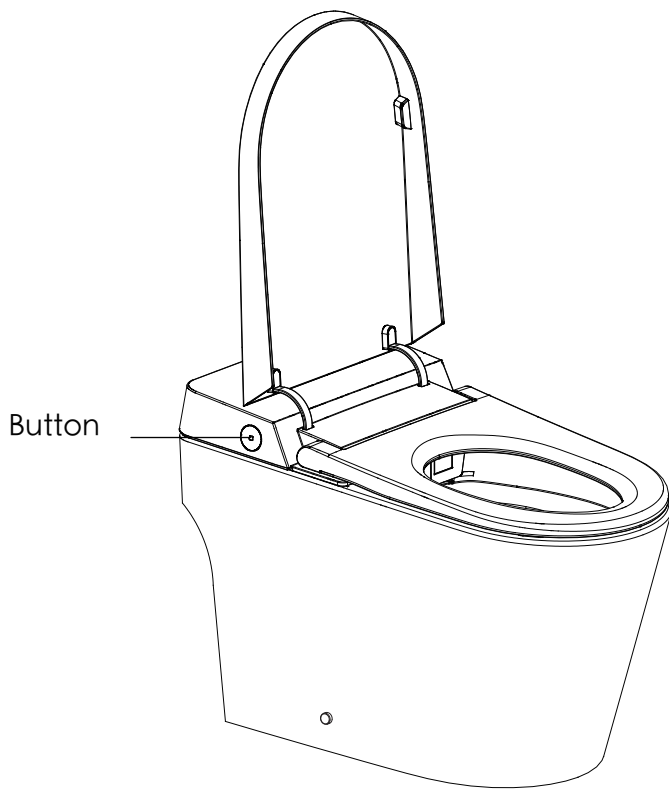
* When you resume use of the product, please turn on the power and water supply first.



Note: Before discharging the water, you must turn off the power and disconnect the power plug!

Failure of remote control

1. Operate via buttons on the main unit.



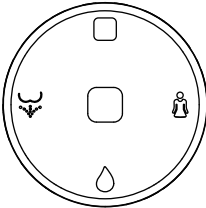
2. Change the remote control battery

- Remove the remote control from holder.
- Open the remote battery cover and replace the old batteries with new ones. Reinsert the battery cover.
- Place the remote control back in the holder.

Note:

After battery replacement, the remote control settings will be restored to the defaults. Please re-adjust to your desired settings after changing the batteries.

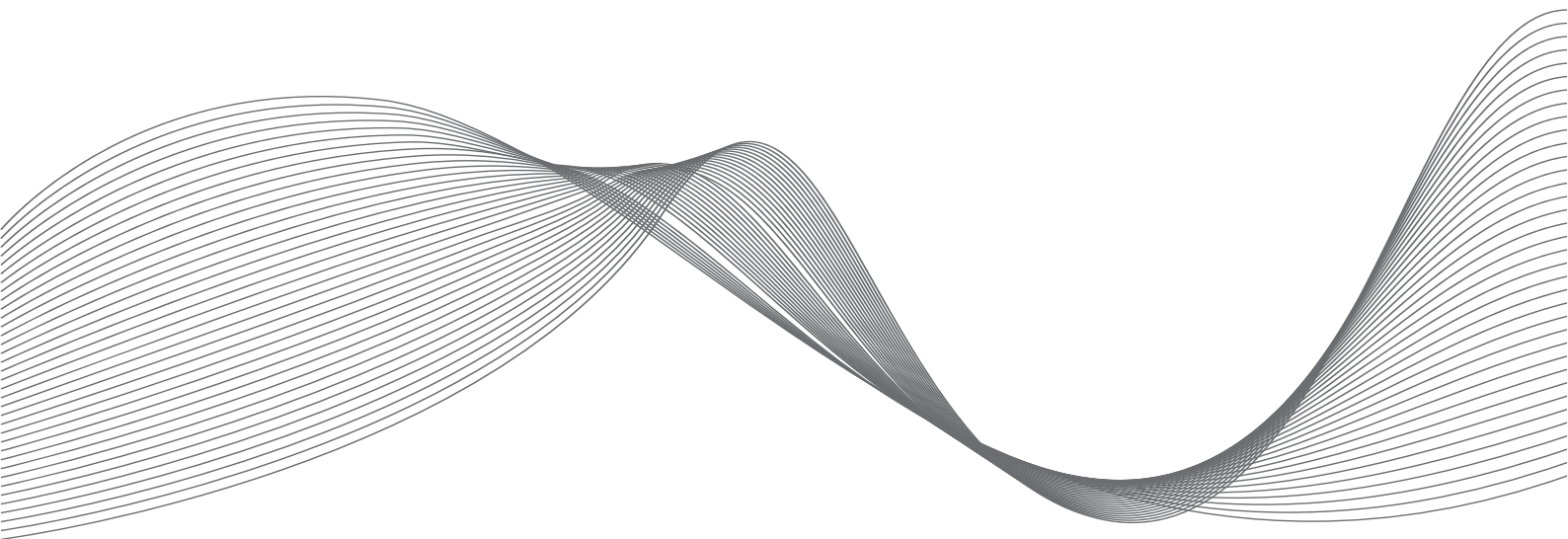
Main unit button functions

	
 Stop	- When the seat is unoccupied, press and hold the "Stop" button to enter shutdown mode (white light off). To resume functional mode (white light always on), press the "Stop" button again while in shutdown mode. In shutdown mode, no functions or buttons will operate (except "Stop" button to resume functional mode). - While seated, short press the "Stop" button to stop front/rear washing, or drying functions. If no one is seated, repeatedly pressing the "Stop" button will switch the main unit from functional mode (white light always on) to energy saving mode (white light flashing).
 Rear washing/ Oscillating washing	- While seated, press the "Rear washing" button to start rear washing, and press the button again to switch to rear oscillating wash. After one wash cycle, the drying cycle will automatically start and end once complete. Press "Stop" to immediately end a wash cycle. - When the seat is unoccupied, pressing the "Rear washing" button will extend the nozzle for cleaning access. Then, pressing the "Stop" button will retract the nozzle.
 Front washing/ Oscillating washing	While seated, press the "Front washing" button to start front washing, and press the button again to switch to front oscillating wash. After once wash cycle, the drying cycle will automatically start and end once complete. Press "Stop" to immediately end a wash cycle.
 Flushing	- While seated, long press the "Flushing" button to start a drying cycle. The drying will automatically stop after the drying cycle is complete. Press "Stop" to immediately end the drying cycle. - Short press the "Flushing" button to activate a flush. During any washing cycle, the flush will not activate. During nozzle cleaning, the flushing will only activate if the nozzle is fully extended or retracted.

Note: When powering on the unit, all functions are reset to intermediate defaults. Please use the remote control to adjust to your preferred settings as required.

Troubleshooting guide

Problem	Cause	Solution
No water from nozzle	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is off/closed	Turn on/fully open the angle valve
	No water supply	Restore the water supply
Poor water spraying	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is not fully opened	Fully open the angle valve
	Filter is clogged	Clean the filter
Low water temperature	The water temperature is set too low	Use the remote to adjust the water temperature
Low seat temperature	The seat temperature is set too low	Use the remote to adjust the seat temperature
	Main unit is in shutdown mode or energy saving mode	Switch to functional mode and wait for 3+ minutes
Low dryer temperature	The dryer temperature is set too low	Use the remote to adjust the seat temperature
Dryer not blowing	Main unit is in shutdown mode	Switch to functional mode to resume use of dryer functions.
Spray wand cannot retract	The power is off	Push back the spray wand gently and put the power back on
	Debris is causing obstruction	Clean and remove the debris
Spray wand cannot stretch out	The power is off	Turn on the power
	User is not within the sensing area of the seat	Adjust your position on the seat to be within the seat's sensing area
Remote control cannot display	The batteries in the remote are in the wrong orientation	Readjust the orientation of the batteries until they are correct
	The remote battery is low	Replace the remote batteries with new ones
Malfunction of deodorization	User is not within the sensing area of the seat	Adjust your position on the seat to be within the seat's sensing area
	Deodorization function continues after user leaves.	It is normal for the deodorizing function to continue operating after user leaves, for complete odor removal
 Caution	If the troubleshooting guide does not provide a resolution to the problem, please unplug the power and contact product support for assistance.	
	If the power leakage protection switch always trips, it means that the product is leaking. Please unplug the power and contact product support for assistance.	



All images and pictures contained in this manual are for reference only, and may not exactly match the appearance of your product.